

**Cyngor Cymuned
Trefriw
Community Council**

**Community Emergency
Plan**

Trefriw and Llanrhychwyn

Draft June 2023

Updated: <insert date last amended>

This plan has been drawn up by Trefriw Community Council so that, in the event of an emergency in or around Trefriw and Llanrhychwyn, residents should have a clear idea of whom to contact and where to go.

This plan highlights the roles of the various emergency services and support agencies, as well as the self-help measures available within the community.

The type of event which could trigger a local emergency includes:

- Flooding
- Severe storms
- Drought
- Heavy snow
- Extreme heat
- Major fire
- Explosion
- Gas leak
- Pollution incident
- Pandemic health threat
- Contamination of food or water supply

any of which might necessitate a localised or large-scale evacuation.

Who is responsible for what during an emergency?

THE POLICE have overall responsibility for control and co-ordination in an emergency. Saving lives is their priority. If there is any serious risk dial 999.

During and after the event, the police are responsible for collecting information about casualties, investigating the causes of the event along with other organisations, identifying those involved, restoring stability enabling a return to normality.

THE FIRE AND RESCUE SERVICE is responsible for rescuing survivors as well as tackling fires and dealing with risks posed by dangerous chemicals and gases.

THE AMBULANCE SERVICE is responsible for treating and prioritising casualties and taking them to hospital.

CONWY COUNTY BOROUGH COUNCIL (CCBC):

- has an Emergency Planning Unit which works in partnership with the emergency services and voluntary agencies and aims to attend the scene of an emergency anywhere within the county,
- has responsibility for maintaining safe conditions on the roads, diverting traffic, clearing drainage systems and supervising emergency centres.

TREFRIW COMMUNITY COUNCIL (TCC) will:

- provide support to the emergency services and provide local knowledge,
- ensure access to reception centres where residents can go in the event of evacuations,
- appoint an emergency coordinator and establish a community emergency team,
- maintain a register of local firms and individuals who can provide emergency resources,
- ensure communication within the community,

- work with relevant agencies / partners to maintain a list of the more vulnerable in the community who might need particular help, including access to medical or pharmacy services.

The utility companies (gas, water and electricity), Natural Resources Wales and other voluntary agencies will be called in by the Police or CCBC as necessary to cope with flooding, blockages in rivers and other waterways, sewage overflows, pollution, power cuts.

The local Clinical Commissioning Groups will provide medical support and access to pharmacy services.

SELF HELP IN TREFRIW AND LLANRHYCHWYN

- know your neighbours!
- be aware of any special medical or other needs your neighbours may have that could be compromised during an emergency event,
- ensure that your neighbours know about any health or other issues which mean you may require additional assistance in an emergency event (e.g. a need for regular medication, medical appointments, care requirements or mobility needs, etc.).
- if necessary, an emergency control centre will be set up at the Village Hall. Cooking and toilet facilities are available there, and TCC will help find alternative shelter if necessary,
- if the Village Hall is compromised, the alternative emergency centre is the Peniel Chapel.

PLEASE LET US KNOW

- do you have a 4 x 4 vehicle to assist in an emergency?
- are you a doctor, nurse or trained first aider who could be called to assist in an emergency?
- are you a plumber, electrician, builder, mechanic who can be contacted to assist in an emergency?
- do you have access to tractors, lifting gear or other specialist equipment that could be used in an emergency?

Please email clerk@trefriwcommunitycouncil.co.uk to be added to our emergency plan records, and ensure you notify us promptly of any changes to your contact information.

NOTE: Volunteers working under the control of the Community Council are covered under the community council's insurance policy. However, this cover **does not** extend to damage done to tools used by volunteers.

Responding organisations have limited resources so may not be able to provide assistance in all circumstances. In all cases, residents should take reasonable steps to protect their property from risk, especially flooding. All instructions given by responding organisations must be followed. Emergency services are likely to give priority to those who are vulnerable.

Protection of commercial property may depend on the risk of environmental pollution from stored chemicals etc.

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SECTION 1: COMMUNITY RESOURCES

Meeting Venue(s)

The Community Emergency Team will usually need to meet during an emergency and agree what is to be done. The following meeting locations have been identified:

Venue	How to access
Trefriw Village Hall	
Peniel Chapel	

Public Information

The Community Emergency Team will provide regular updates to the public during an emergency, including passing on messages received by other organisations. The following information channels can be used.

Information Source	Who can access / update?
Council Website http://trefriwcommunitycouncil.co.uk/wp/	Vikki Teasdale – TCC clerk Kim Ellis – TCC Chair
Council Facebook Page https://www.facebook.com/Trefriwcommunitycouncil	Vikki Teasdale – TCC clerk Kim Ellis – TCC Chair Jasmine Kelly – TCC Vice Chair
Council / Community Noticeboards 1) Trefriw Village Hall 2) Bus stop opposite Woollen Mill 3) Llanrhychwyn	

Defibrillator location(s)

The community's defibrillators can be found at these locations. Access to the defibrillator is usually given by the 999 operator following a 999 call, rather than being mobilised by the Community Emergency Team.

Location	Access Code
Trefriw Village Hall	n/a
Princes Arms Hotel	n/a
Roualeyn Nursery	n/a
Crafnant Lake Café	n/a
Llanrhychwyn red phone box	n/a
Llyn Geirionydd	n/a

SECTION 2: CONTACT DIRECTORY

(to be reviewed annually)

Community Emergency Team

Name	Address	Telephone	e-mail
Cllr Kim Ellis	Tan y Berllan, Trefriw	01492 642125 07795 026676	kim.ellis.council@btinternet.com
Cllr Jasmine Kelly	Crafnant House, Trefriw	07904 390960	jasminekellytcc@gmail.com
Vikki Teasdale	Angorfa, Trefriw	07305 316095	clerk@trefriwcommunitycouncil.co.uk

Member of Council not on the Community Emergency Team

Name	Ward	Telephone
Idris Bowen	Trefriw	07478 273611
Stephen White	Trefriw	07749 283859
Lucy Williams	Trefriw	01492 643576
Bronwyn Griffith	Llanrhychwyn	07877 009963
Gareth Siddorn	Llanrhychwyn	07795 248718

**Trefriw Council
Emergency Information**

Your community emergency shelters:	Trefriw Village Hall or Peniel Chapel
Your evacuation (transport) pick-up point:	Car park on Gower Road
Fire Service, Police, Ambulance & Coastguard	999
Welsh Water	0800 052 0130
Conwy County Borough Council Council	01492 575337
Electricity Emergency Service & Supply Failure	0345 270 0700
Natural Resources Wales Floodline	0345 988 1188
Fire Service – non emergency	01745 535 250
Gas Emergency Service & Gas Escapes	0800 111 999
NHS – non emergency	111
Police – non emergency	101

If you are advised to evacuate your home by the emergency services:

- Turn off electricity, gas and water supplies and unplug appliances.
- Take your mobile phone and charger.
- Take some spare clothes.
- Take prescribed medication with them.
- Take cash and credit cards.
- Lock all doors and windows.
- If possible, take your pets with you. Otherwise, make sure they are somewhere safe with food & water.

If you leave by car, take bottled water, a duvet or blankets and tune into the local radio for emergency advice and instructions.